

MEMBER TRANSPORT AGREEMENT

Magnetic Island Community Care Association Inc.

7 Apjohn Street, Horseshoe Bay, QLD 4819

Approved by the Management Committee: [insert date]

1. Purpose of this Agreement

This agreement outlines the conditions under which MI Care provides transport to its members.

It ensures that transport is delivered safely, respectfully, and in line with MI Care's charitable purpose as a volunteer-run Not-for-Profit Incorporated Association operating under Queensland Transport law.

By signing this agreement, members acknowledge their responsibilities and the boundaries of MI Care's community-based transport service.

2. Eligibility for Transport

To use MI Care transport, a person must:

- be a current, financial member of MI Care
- be aged 50 years or older (as per MI Care membership rules)
- be able to travel safely with or without assistance
- agree to follow MI Care's Code of Conduct and this Agreement

Members receiving CHSP, HCP, NDIS or other funded supports remain eligible for MI Care transport.

However, MI Care does not replace or duplicate transport that should be provided by a member's funded service provider.

3. Nature of the Transport Service

MI Care provides transport that is:

Member only

Transport is available exclusively to MI Care members. Non-members cannot travel.

Non-commercial

MI Care does not operate as a taxi, shuttle, tourism service, or business.

Volunteer-run

Drivers are volunteers who give their time freely. They are not paid for driving.

Cost-recovery only

Members may be asked to contribute small amounts to cover fuel and vehicle costs. MI Care does not make a profit from transport.

Not open to the general public

Transport is not advertised or offered as a public service.

4. Acceptable Uses of Transport

Transport may be provided for:

- MI Care programs and activities
- Social outings
- Community events
- Access to essential services
- Travel to and from the MI Care Hub at 7 Apjohn Street

Medical & Health Appointments

Transport to medical or health appointments should be provided by the member's own service provider (e.g., CHSP, HCP, NDIS, My Aged Care provider).

MI Care will NOT provide transport even when the member's service provider is unable to do so.

Shopping & Errands

Transport for shopping or personal errands should be provided by the member's own service provider.

MI Care will NOT assist when the service provider is unable to do so.

5. Member Responsibilities

Members agree to:

- treat volunteer drivers and other passengers with respect
- be ready at the agreed pickup time
- notify MI Care promptly if cancelling
- follow all safety instructions
- wear a seatbelt at all times
- behave in a calm and respectful manner
- ensure mobility aids are safe and in good condition

Members must not:

- request transport for non-members
- pressure drivers into unsafe or inappropriate trips
- ask drivers to lift or physically transfer them
- ask drivers to break road rules or speed

6. Safety Requirements

Members acknowledge that:

- volunteer drivers may decline a trip if it is unsafe
- MI Care may refuse transport if behaviour is unsafe or inappropriate
- seatbelts must be worn at all times
- mobility aids must be secured properly
- drivers cannot lift passengers or heavy equipment

If a member's health or behaviour poses a risk, MI Care may pause or withdraw transport access.

7. Fees and Contributions

MI Care may request small contributions to help cover:

- fuel
- maintenance
- cleaning
- registration and insurance

These contributions are not fares.

They are voluntary cost-recovery amounts that help sustain the service.

8. Cancellations

Members must notify MI Care as early as possible if they need to cancel a booking.

Repeated late cancellations or no-shows may result in reduced access to transport, as they impact volunteers and other members.

9. Privacy and Confidentiality

MI Care will protect member information in accordance with its Privacy Policy.

Members agree not to share personal information about other passengers or volunteers.

10. Limits of the Service

MI Care may decline transport if:

- no volunteer driver is available
- the request falls outside MI Care's charitable purpose
- the destination is unsafe or unsuitable
- the member's behaviour breaches this Agreement
- the trip would place unreasonable pressure on volunteers
- the trip should reasonably be provided by the member's funded service provider (e.g., medical appointments, shopping, errands)

MI Care does not provide:

- emergency transport
- medical transport requiring clinical support
- lifting or physical transfer assistance
- long-distance travel off the island

11. Agreement Duration

This agreement remains in effect while the member holds a current MI Care membership. It may be updated by the Management Committee as required.

12. Member Declaration

I, the undersigned, agree to follow MI Care's Member Transport Agreement and understand that transport is provided by volunteers for community benefit, not as a commercial service.

I understand that MI Care may withdraw or limit transport access if safety, behaviour, or policy concerns arise.

Name: _____

Address: _____

Phone: _____

Signature: _____

Date: _____